

Switching the operating system to Windows 10 (64-bit)

Technical Support FAQ

Category: Technical Services->Licensing

Programs: Allplan

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Internet: <https://connect.allplan.com/en/faqid/20150820082916.html>

Question:

I want to switch to Windows 10 (64-bit). What do I need to know?

Answer:

Depending on the initial situation, keep in mind the following points.

Windows 8.1 to Windows 10:

You work with Allplan 2016 or later.

Wibu:

Changing the operating system should not affect the protection system. However, we nevertheless recommend that you return the license of the computer before you switch to Windows 10. Reactivate the license afterwards.

You can find a description of the steps at:

<https://connect.allplan.com/en/faqid/20150821083335.html> 

You work with Allplan 2015 or an older version.

Softlock:

Allplan is protected by Softlock. Fix Softlock License Manager as described in the following document:

<https://connect.allplan.com/en/faqid/20131024085525.html> 

Hardlock:

If Allplan does not accept the hardlock after the switch, reinstall the hardlock driver. You can find a description of the steps at:

<https://connect.allplan.com/en/faqid/20131028125253.html> 

Windows 7 to Windows 10:

You work with Allplan 2016 or later.

Wibu:

You must return the license of the computer before you switch to Windows 10. Reactivate the license

afterwards. You can find a description of the steps at:

<https://connect.allplan.com/en/faqid/20150821083335.html>

You work with Allplan 2015 or an older version.

Softlock:

As this switch changes all system components, you must keep in mind the following points. Return the license to us before you switch to the new operating system. You can find a description of the steps at:

<https://connect.allplan.com/en/faqid/20150821084653.html>

After the switch fix Softlock License Manager as described in the following document:

<https://connect.allplan.com/en/faqid/0001cc7e.html>

Hardlock:

If Allplan does not accept the hardlock after the switch, reinstall the hardlock driver. You can find a description of the steps at:

<https://connect.allplan.com/en/faqid/20131028125253.html>

Note:

Allplan 2015-1-10 and later versions are running on Windows 10.

Allplan 2016-0-2 and later versions are running on Windows 10.

We cannot say whether earlier Allplan versions are compatible with Windows 10.

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